****

**QUALITY & CONTRACTS TEAM**

 **Compliments and Complaints**

**Annual return**

**Name of provider: ………………………………………………………………….**

**Time period: 1 April 2015 - 31 March 2016**

|  |
| --- |
| **TOPICS****What is the type of compliment you have received most often****What is the complaint topic you have received most often?** |
| **LEARNING** **Can you tell us something good you have built on after receiving compliments about it?****Please could you give an example of something you have learned as a result of a complaint (e.g. something you have changed)** |
| **Are there any other points you would like to raise with us about compliments and complaints** |

**Signed …………………………………………………………..Date: ………………**

**Please return to**: providerfeedback@oxfordshire.gov.uk