



OACP WhatsApp Group Terms and Conditions

These terms and conditions cover all of OACP's WhatsApp groups and are in addition to our standard terms and conditions and Code of Conduct.

Oxfordshire Association of Care Providers (OACP) aims to support and enable all social care staff to develop their skills and their business.

We have created a dedicated WhatsApp groups in response to colleagues asking for additional support.

Do not use the WhatsApp group to connect with OACP – use our generic email address – info@oacp.org.uk – to discuss specific issues with us. However, OACP will monitor the WhatsApp group and respond to general enquiries/ concerns. OACP may choose to follow up concerns by email or phone.

By joining and using this WhatsApp group, you agree to:

- Keep all names of clients and their personal details confidential at all times;
- Be respectful at all times to clients, family members, and other staff, including those working in partner organisations.
- No swearing or bullying is allowed at any time;

- No individual conversations across this WhatsApp group are allowed beyond an acknowledgement, or reply to another participant's comment/ question as part of a discussion.
- No photographs may be shared via this WhatsApp group.
- No content from this WhatsApp group may be shared anywhere else either privately or publicly.
- You may not share the WhatsApp group with anyone else. People wishing to join must make their request direct to OACP.
- The WhatsApp group is solely for issues relating to Oxfordshire's Registered Manager Network.

Continued participation by you in this WhatsApp group is at the discretion of Oxfordshire Association of Care Providers.

Registered Managers who leave the role or who leave Oxfordshire, please either inform OACP so that we can remove you from the group, or exit the group personally.

OACP retains the right to check RM status with CQC registration.

Transgressing of these Terms and Conditions may mean immediate removal from the group.

You may leave this WhatsApp group at any time. It is not a prerequisite for being part of the Oxfordshire Registered Manager Network.

OACP reserves the right to close down the group at any time due to a change in priorities. We will give notice that this happening.

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